

EHS AND MEDICAL REIMBURSEMENT RULES

- **The State Government of Telangana has formulated a new health scheme for its employees, journalists, pensioners and their dependent family members.**
- **They can make use of the cashless hospitalisation at the Network Hospitals (NWH).**
- **The new scheme replaces the current medical reimbursement facility and comes with added benefits such as post-hospitalisation cover and treatment of chronic diseases.**

EHS AND MEDICAL REIMBURSEMENT RULES

- **Through the Employee and Journalist Health Scheme, State Government employees and State Government pensioners along with their dependant family members can avail cashless treatment at various empanelled hospitals. Under the supervision of the government, the Aarogyasri Health Care Trust will implement the scheme.**

Features and Benefits

Treatment for pre-defined therapies of identified diseases.

- Free out-patient evaluation for pre-defined therapies.
- Cashless service for the post-discharge medication of up to 10 days and up to 30 days coverage of complications post-discharge.

Follow-Up Services	Services up to 1-year. Package includes consultations, investigations, drugs, etc. for 1-year for the listed therapies.
Out-Patient Treatment	Treatment of listed chronic (long-term) diseases at select hospitals.
Hospital Stay (Ward)	Slab A & B (Employee Pay Grade – I to XVII): Semi-Private Slab C (Employee Pay Grade – XVIII to XXXII): Private
Coverage (Financial)	Eligible Sum: No upper limit. No Contribution by Employee/Pensioner.

What is Not Covered (Exclusions)

- treatments for non-identified diseases as per the EHS will not be covered.
- Those covered under any of the Central Government Health Schemes (CGHS).
- Employees working in Aarogya Bhadratha of Police Department, Railways, ESIS, RTC and Aarogya Sahayatha of Prohibition and Excise Department.
- Casual and daily wage workers.
- Independent children
- Law officers such as Public Prosecutors, State Prosecutors, Advocate General, State Counsels and Government Pleaders.
- Biological parents if adopted parents exist or vice versa.
- AIS pensioners and officers.

WHO ARE COVERED

Regular State Government Employees.	
Provisionalised Employees of Local Bodies.	
Retired State Government Employees/Journalists	Service Pensioners. Family Pensioners without Dependents. Re-Employed Service Pensioners.
Dependent Family Members	Dependent Parents (Either Adopted/Biological). One Legally Wedded Spouse. Dependent Legitimate Children (Adopted/Step Children). Family Members of Service Pensioners.

WHO ARE COVERED

- The EHS further classifies 'Dependent Family Members' as:
- **Parents:** Dependent on the employee/journalist for their livelihood.
- **Unemployed Sons:** Below 25 years.
- **Unemployed Daughters:** Unmarried/Divorced/Widowed/Deserted.
- **Children with Disabilities:** Those are deemed unfit for employment.

How to Enrol

- **Employee Enrollment**
- there is no separate enrollment process for serving employees.
- The Drawing and Disbursing Officer (DDO) will furnish the employees' data (including Aadhaar) to the finance department through the Comprehensive Financial Management System (CFMS).
- This data is then shared with the Aarogyasri Health Care Trust by the finance department to generate health cards and made available on the EHS website. This health card can be downloaded, printed and used by employees and their dependent family members.

LOGIN INSTRUCTIONS

- **Employees can upload the photograph of theirs or their dependent family members or even update dependent family members through the EJHS web portal. Below is the login instructions:**
- **Step 1: Visit the official web portal of the [Employees Health Scheme](#).**
- **Step 2: On the top right, click on ‘Sign-in’ and select ‘Employees’.**
- **Step 3: Your Employee ID is the Username and the same Username as the first-time password. You may be asked to enter a new password for future logins.**

Patient Process Flow

- Below is the patient process flow for serving employees under the EJHS:
- Step 1: Employee visits any of the networks of empanelled hospitals.
- Step 2: The patient will be registered at the NWH (Network Hospital) by Aarogyamithra.
- Step 3: If the patient has a permanent health card, then a biometric verification will be enabled and sent for preliminary diagnosis at the hospital.
- Step 4: If the patient does not have a permanent health card, they will be also sent for preliminary diagnosis.
- Step 5: Based on the diagnosis, the patient will either be treated as out-patient or in-patient.

Patient process flow

- **Step 6: If advised to be hospitalised, then in-patient registration will be initiated.**
- **Step 7: E-pre authorisation will be sent to the concerned team.**
- **Step 8: Required surgery or treatment will be initiated at the NWH.**
- **Step 9: Patient will be discharged as required and if needed, follow-up will be advised.**
- **Step 10: The hospital will initiate the claim process for the hospitalisation of the patient.**

HOW TO ADD BENEFIECIARY

- Below is a step-by-step guide to adding beneficiaries to the EJHS:
- Step 1: Visit the [official web portal](#) of the Employee Health Scheme of the Government of Telangana.
- Step 2: Click on 'Sign-in' found on the top-right corner of the page.
- Step 3: Enter your Username and Password.
- Step 4: In the new page, click on 'Registration' found on the top-left of the page and click on 'Initiate New/Rejected Beneficiaries'.
- Step 5: You will be directed to a new page 'Beneficiaries Worklist'. Click on 'Add New Beneficiary'.

How to add beneficiary

- Step 6: Enter details of the beneficiary and attach Date of Birth (DOB) certificate and photo if the DOB is below 5-years. If the DOB is above 5-years old, then you will have to attach their Aadhaar card and photograph.
- Step 7: Click on 'Save'. You also have the option to reset.
- Step 8: A pop-up window will confirm the beneficiary is saved successfully. Click on 'Ok'.
- Step 9: Once you click on Ok, you will be directed to the 'Beneficiary List' page, you can either remove or edit the details of the newly added beneficiary.
- Step 10: Click on 'Submit' after checking all information provided is correct.
- Step 11: A pop-up window will confirm that the addition of a beneficiary is completed successfully.

LIST OF HOSPITALS

- EHS Telangana List of Hospitals:
- Registered hospitals or nursing homes in Telangana established for the treatment of diseases and injuries and health care are known as Health Care Providers. The State Government has authorised several hospitals and nursing homes to offer cashless hospitalisation under the EJHS.
- List of Empanelled Hospitals for EJHS:
- There are more than 200 empanelled hospitals located across the state. For the complete list of empanelled hospitals for EJHS,

GRIEVANCES

- **Toll-Free Number:** 104 (24/7)
- **Address:**
- **Aarogyasri Health Care Trust**
- D.No. 8-2-293/82a/acht,
- Road No. 46, Jubilee Hills,
- Hyderabad – 500033
- Phone No. – 040-23547107
Fax Number – 04023555657
- **Grievances:**

- **Grievance (EHS-TS):**
- **Mobile Number – +91-8333817408/8333817470**
- **Phone No. – 040-23547107**
- **Email ID: ehfts@aarogyasri.gov.in**
- **Facebook: <https://www.facebook.com/Aarogyasri-Telangana-348857398843849/>**
- **Twitter: https://twitter.com/Aarogyasri_TS**

EHS AND MEDICAL REIMBURSEMENT RULES

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- **Rates**
- **Scrutiny**
- **cases**

- **Treatment**
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- **Medical advance**
- **Claim-documents**

Applicability

State Government employees and their family members

- **Service and family Pensioners**
- **Employees of Local Bodies and their family members**
- **Government employees under suspension**
- **MLAs and their family members**
- **AP State Higher Judicial Officers**
- **Students and Staff of Medical Colleges**
- **Village officers and servants**

Applicability

- **The disabled personnel from the Defence Services**
- **Sportsmen representing the State of Andhra Pradesh in Inter-State tournaments at Government expenses**
- **All Freedom Fighters who are drawing pension either from State /Central Government/Union Territory and their dependents**

Definitions

- **"Family"**
- **For a male Government Servant, family means his parents, wife, legitimate children including an adopted son and step Children residing with and wholly dependent on him**
- ***The word 'wife' includes more than one wife.***
- **For a Female Government Servant, family means her parents, husband and children residing with and wholly dependent on her.**

Definitions

- **The deserted, divorced, or widowed daughters who are residing with & entirely dependent on the Government Servants are eligible for Reimbursement**
- **Adoptive parents who are wholly dependent on the Government Servants but does not include the real parents, though they are wholly dependent on the Government Servants once the adoption is effected.**

Medical reimbursement not applicable to...

- **Part time and Honorary workers**
- **Dependents of family pensioners**
- **Dismissed/removed employees and dependents**
- **Retired persons with 100% cut in pension**
- **Retired/re employed pensioners convicted in court of law**

Recognized hospitals

- **Government Teaching hospitals(RIMS)**
- **Recognized private hospitals within and outside state**
- **The powers are delegated to Superintendents of Area Hospitals and the Superintendent of Dist. Head Quarter Hospital under APVVP to refer the patient to private recognized hospitals for special treatment**

Rates

- **The rates prescribed in the Central Government Health Scheme package at Hyderabad are adopted in the state for the purpose of reimbursement of medical expenditure if treatment taken within the state.**
- **If medical reimbursement is taken outside the state, the rate of central government health scheme adopted to Delhi shall be applicable**
- **If any rates which are not covered in the said procedure, the package rates of NIMS, Hyderabad or SVIMS, Tirupati shall be followed for scrutiny, certification of admissible amount and medical reimbursement purpose**

Rates

- **The maximum limit for reimbursement**
- **For serving employees and pensioners: Rs.2,00,000**
- **(Bypass Heart surgery, CABGS, Double valve replacement, Open Heart procedure, aortic valve replacement, Kidney Transplantation, Cancer and Neuro-Surgery to Brain)**
- **For serving employees : Rs.1,00,000**
- **(other than above diseases)**
- **For pensioners : Rs.75,000**
- **(other than above diseases)**
- **The above ceiling is subject to limitation of CGHS rates.**

Employees **Health** Scheme

- **Employees Health Scheme – Providing Cashless medical treatment to the State Government Employees, Pensioners, and their dependent family members Orders – Issued.**
- **FULLY AIDED GOVERNMENT SCHOOLS AND COLLEGES**
- **(Govt of TS, G.O. Ms. No. 181 Dated: 30-12-2016 Health, Medical & Family Welfare Department)**

RATES

- *No cut shall be imposed on the claims when the treatment was obtained under emergency conditions in private hospitals recognized by the Government*
- **(G.O.Ms.68 HM &FW(K1) Dept dt.28-03-2011)**

Scrutiny

- **All Dist. Level officers of all the departments :Rs50,000/-**
- **subject to scrutiny done by the Dist. Medical board / Dist. Hospital Superintendent/ Teaching Hospital Superintendent**
- **If the claim exceeds Rs.50,000/-, the HOD is sanctioning authority after scrutiny of the claim by the DME**

Accident cases

- Patients may be admitted in nearby *un-recognized private hospitals*
- Reimbursement of medical expenses up to a limit of Rs.25,000/- may be sanctioned by the HOD/collector
- Such sanction shall be given after the scrutiny of claims by DME or any such authority.
- Claims above Rs.25,000 shall be referred by the HoDs/ District Collectors for scrutiny of the bills etc., to the concerned administrative Department in Secretariat for obtaining relaxation of rules and duly consulting Finance Department.

treatment

- **Diagnostic tests(pathology, radiology, bacteriology)**
- **Surgery**
- ***Prescribed Medicines and vaccines including sales tax***
- **Pre and post pregnancy care**
- **Hysterectomy/tubectomy (2 living children)**
- **Blood Transfusion**
- **Artificial limbs**
- **Essential nursing**
- **Ambulance charges**

Dental Treatment

- **Max. of Rs. 10,000 with three times ceiling for each patient.**
- **can go for treatment in recognized hospitals only on referral letter from Government hospital.**
- **Cosmetic dental surgery not permitted except in case of accident**

treatment

- **Master health check-up**
- **To all Govt. employees above the age of 40 years**
- **Allowed before retirement from service**
- **Allowed only three times with an interval of one year between each check-up**
- **Ceiling limit: Rs.3000/-**

Wards

- | | | |
|--------------|----------------|---------|
| • EMPLOYEES | PENSIONERS | WARDS |
| • GAZZETTED | RS.15000 ABOVE | PRIVATE |
| • NGOS | 7500 LESS THAN | SEMI |
| • | RS. 15000 | |
| • LAST GRADE | | GENERAL |
| • | | |

OP treatment(G.O.74)

- **All types of out-patient are allowed for reimbursement in SVIMS/NIMS/Govt. Hospitals**
- **In recognized private hospitals OP treatment admissible for**
- **Chemotherapy**
- **Radiotherapy,**
- **Regular dialysis for kidney**
- **outpatient treatment for cardiac diseases**
- **Severe neurological problems**
- **AIDS**

OP treatment

- **The length of Out-patient treatment period shall be recommended by the Specialist doctor concerned and shall be scrutinized by the scrutinizing authority.**

OP treatment

- In respect of Lifelong follow up treatment to certain diseases,**
- The concerned patient has to get revalidation of prescription once in six months from the Specialist Government doctor.**
- Reimbursement be allowed on submission of scrutiny report of scrutinizing authority.**

INADMISSIBLE ITEMS

- Treatment does not include....
- Inadmissible medicines as per the Government instructions from time to time
- Primary foods
- Toilet preparations
- Tonics
- Packing and postage charges

Limitation on same ailment

- **For major ailments i.e., CABG(coronary artery bypass graft), Kidney transplantations, cancer, Neuro- surgery, PCTA + STENT be restricted to three spells for each of these diseases.**
- **Three spell means three surgeries for the same ailments.**
- **For Orthopedic and plastic surgeries, where more number of operations are warranted for the treatment of the same cause is exempted from three spells clause.**

Limitation on same ailment

- A justification certificate issued by the concerned specialist doctor of the private hospital recognized by the Government / Government hospital should be submitted for the 2nd and 3rd spell claims.**
- No restriction is imposed for the treatments obtained in private recognized hospitals for different ailments/operations/treatments.**

Medical Advance

- **Applicable to Non-Gazetted employees/their dependents**
- **Sanctioned like TA advance.**
- **For a temporary employee, advance is sanctioned on a security bond(Form-II, APFC).**
- **Advance shall be settled in full within 3 Months.(irrespective of treatment period) If not adjusted, the total amount shall be recovered from the salary.**
- **Second advance shall be sanctioned only after the first one is settled**
- **Disallowed amount as per IMA rules, if any shall be recovered in four installments from the salary.**
- **Watch register shall be maintained for the recovery/adjustments of the advance sanctioned**

Claim

- **Should be within a period of six months from the date of discharge of the patients.**
- **In case of Coma, Expiry cases and Accidental cases, the claim should be preferred within 8 months from the last date of discharge from the hospital/ expiry of concerned patient.**

documents required

- **Discharge summary**
- **Emergency certificate**
- **(except for dental & Eye ailments)**
- **Essentiality certificate**
- **Appendix – II form**
- **Declaration of dependents**
- **(To be attested by the Gazetted officer)**
- **Non – drawl certificate by the DDO Concerned.**
- **Original bills duly signed by the concerned employee, scrutinized by the AMA, pass order by the respective DDO on each bill.**
- **Copy of the letter issued by the Scrutinizing authority**

DOCUMENTS REQUIRED

- **Ink – signed copy of the sanction order issued by the competent authority.**
- **In respect of claims of Non-recognized private hospitals, Orders of the Finance department are required.**
- **In respect of 2nd and 3rd spell claims, a justification certificate issued by the concerned specialist doctor should be enclosed.**
- **All recognized hospitals should compulsory note the order number and the date in which it was recognized and the date up to which the recognition is valid on the essentiality certificate.**

DOCUMENTS REQUIRED

- **scrutiny certificate is not necessary where treatment is obtained in NIMS/ SVIMS.**
- **Where tests, medicines or surgical procedures are prescribed by the concerned specialist doctor in the Government hospital, the requirement of further essentiality certificate is not necessary.**
- **Photo copies of the documents not accepted
October**

Insurance- Medical reimbursement

- **Even if the claimant has medical reimbursement from the Insurance Company, by paying premium on his own, reimbursement also be allowed from Govt. as per CGHS package rates.**

LETTER OF CREDIT(LOC)

- **For employees only & not for pensioners**
- **All HODs/RJDs/Dist. Officers can issue LOC (Letter of credit) to the recognized private hospitals**
- **(for CABG, Kidney transplants, PTCA+ Stunt, Pace Maker, Plastic surgery done secondary to accident and burn cases)**
- **LOC shall be based on the estimates of the concerned recognized private hospital.**
- **(Ceiling limit as per the CGHS package rates)**

Travelling Allowance

- **Travelling allowance for journeys undertaken under *Rule 10 of APIMA, 1972 shall be at the rates admissible to a Govt. servant when on tour.***
- **A member of the family of a Govt. Servant shall be entitled to travel by a class by which the Govt. servant himself is entitled to travel.**

Rule 10 and 11 of APIMA,1972

- In cases referred for treatment for Kidney transplantation and Coronary By-pass Surgery in private hospitals within the State with prior permission of DME and patient requiring anti-rabic treatment sent to a specialist, TA is allowed October**

Online TS Medical Reimbursement Proposals

- **Online TS Medical Reimbursement Proposals Submission (Medical Bills) Website:
Implementing of Medical Reimbursement Online System to all the Service and Retired employees of Education Department.**

POST RETIREMENTS CLAIMS

- **HEALTH MEDICAL AND FAMILY WELFARE (A2) DEPARTMENT
G.O.MS.No. 17; Dated:16-09-2014**
- **All the retired Government employees and their dependents to avail the option of drawing medical reimbursement amount in the office where the employees last worked**
- **or in the District Office of the Department concerned where the retired employees has settled after his / her retirement.**
- **The expenditure on medical reimbursement of retired Government employees and their dependents shall be debited to the following Head of Account :**
2071 Pension and other Retirement Benefits
01 Civil

COVID 2019 TREATMENTS

- GO:248 – Fixation of ceiling on rates chargeable by Private Hospital..
- 1. charges for routine ward: Rs. 4000
- 2. charges for ICU without ventilator Rs. 7500
- 3. charges for ICU with ventilator Rs 9000
- RC PCR TEST NORMAL AT LAB 2200
- AT HOME 2800

- The **State government** has included the treatment of its **employees** and pensioners for **COVID-19** under the New **Health** Insurance Scheme (NHIS). at empanelled hospitals since March 1, 2020, UNDER EHS

• **THANK YOU**